

## Member News and Notes...Fall 2026

### Happy Fall Ya'll!!

Let me start by giving a major update regarding the future of our community's water infrastructure. Our mission here at Thomasville Water Association has always been to build a highly reliable and sustainable rural water system here in Rankin County. Today, we are incredibly proud to announce that our comprehensive water system upgrades are officially complete!

These major infrastructure improvements were designed to long outlast current demands and ensure our community receives high-quality service for years to come. Here is a breakdown of what we have accomplished:

- **New Water Well:** We have successfully drilled and placed into service a brand-new water well extending 900 feet in depth, tapping securely into a reliable water source.
- **Elevated Water Tower:** A new elevated water tower has been constructed, vastly improving overall system pressure and providing much-needed storage capacity for our rural community.
- **Distribution System:** We have installed a brand-new distribution system pipeline along Star Road to modernize our delivery network and reduce the risk of service disruptions, while adding increased service capacity for future growth.
- **Chlorination Pump Systems:** New chlorination pump systems have been integrated to ensure our water quality consistently meets environmental safety standards with maximum efficiency.
- **Refurbished and improved existing well capacity:** We have completely refurbished our existing wells on Star Road, to provide continuous service in complementing our new water well capacity. This has created redundancies in our system to provide uninterrupted service to our customers in the event a well is inoperable for whatever reason.
- **Meter replacement:** We have replaced every operating meter within the Association, which has allowed us to improve the process of reading meters and efficiently uploading the data into our billing system. This has also greatly improved the accuracy of measuring the amount of water our customers are consuming monthly and allowing for accurate billing and collections.

We know that infrastructure projects can be disruptive – and these certainly have been, at times – and we thank everyone for their patience and support as our contractors have worked to get us across the finish line on these much-needed improvement projects.

As a reminder, you may continue to use our website at [www.Thomasville.myruralwater.com](http://www.Thomasville.myruralwater.com) to sign up for alerts to stay up to date on everything happening in the Association. Keeping your contact information current on the portal ensures you will receive the quickest possible notifications regarding routine maintenance and emergency updates. You may also pay your bills online here.

Thank you for your continued support of our board as we are working hard to manage, protect, and continuously improve our community water system here in Rankin County.

Sincerely,

*The Board of Directors  
Thomasville Water Association*